EXAMPLES OF COMPETITIVE BEHAVIOR THAT MAY TRIGGER A DOT INVESTIGATION OF UNFAIR EXCLUSIONARY PRACTICES

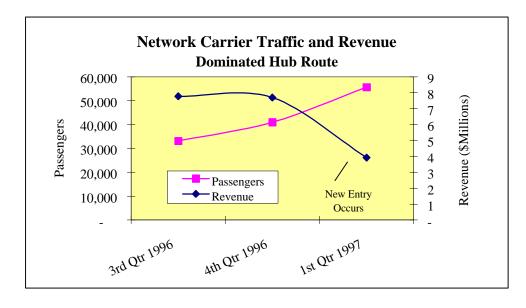
Example 1:

This example shows a network carrier's response to low-fare entry into a 394-mile city-pair market. When the low-fare competitor entered the dominated hub market in the first quarter of 1997, the incumbent network carrier sold over 46,000 seats for less than \$75, over six times the total number of seats sold by the low-fare competitor. Much of the network carrier's under-\$75 passenger traffic was self-diverted from the higher fare levels usually charged. Note on the chart below the drop in network carrier passengers flying in the \$351 to \$425 range.

| | One-Way | 3 rd Qtr | 4 th Qtr | 1 st Qtr |
|-----------------|-------------|---------------------|---------------------|---------------------|
| Passengers | Fare | 1996 | 1996 | 1997 |
| New Entrant | Under \$75 | - | - | 7,290 |
| | Total | - | - | 9,120 |
| | | | | |
| Network Carrier | Under \$75 | 850 | 11,160 | 46,580 |
| | \$351-\$425 | 13,130 | 9,720 | 910 |
| | Total | 33,030 | 40,960 | 55,700 |

The self-diversion of passengers to lower fare levels resulted in a revenue decline of 50% over the three-quarters examined, in spite of traffic stimulation.

| | One-Way | 3 rd Qtr | 4 th Qtr | 1 st Qtr |
|-----------------|-------------|---------------------|---------------------|---------------------|
| Revenue (\$000) | Fare | 1996 | 1996 | 1997 |
| Network Carrier | Under \$75 | 44 | 509 | 2,043 |
| | \$351-\$425 | 4,931 | 3,901 | 369 |
| | Total | 7,763 | 7,692 | 3,919 |



The major airline responded to low-fare entry at its hub by flooding the market with low fare seats to the extent that its local revenues actually declined in spite of traffic growth.

Example 2:

In a second example, the incumbent network carrier in a 460 mile dominated hub route began increasing low fare sales during the second quarter of 1996 in response to a low-fare competitor. The low-fare carrier provided only connecting service during the first three quarters on 1996 compared with ten daily nonstop roundtrips offered buy the network incumbent. When the new entrant introduced limited nonstop service in the fourth quarter, the established carrier added an additional two nonstop roundtrips a day, increasing its capacity by almost 30 percent. Low fare sales on the incumbent carrier, which were boosted by self-diversion from higher fare categories, increased by 789 percent over the same quarter in the previous year.

| | One-Way | 1 st Qtr | 2 nd Qtr | 3 rd Qtr | 4 th Qtr | 1 st Qtr |
|-----------------|----------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Passengers | Fare | 1996 | 1996 | 1996 | 1996 | 1997 |
| New Entrant | Under \$75 | 7,650 | 8,310 | 6,640 | 7,930 | 8,350 |
| | | | | | | |
| Network Carrier | Under \$75 | 6,310 | 16,180 | 29,490 | 58,490 | 52,080 |
| | \$150 + | 43,370 | 33,140 | 32,060 | 25,770 | 17,210 |
| | Total | 68,620 | 69,660 | 82,820 | 97,400 | 84,050 |

The shift in traffic from high fare categories to low resulted in a 22 percent decrease in network carrier revenue between the first quarters of 1996 and 1997, in spite of a 22 percent increase in traffic over that time period. Seats sold by the network carrier for less than \$75 in the first quarter of 1997 exceeded the entire market capacity of the low-fare competitor.

| | One-Way | 1 st Qtr | 2 nd Qtr | 3 rd Qtr | 4 th Qtr | 1 st Qtr |
|------------------------|----------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Revenue (\$000) | Fare | 1996 | 1996 | 1996 | 1996 | 1997 |
| Network Carrier | Under \$75 | 368 | 973 | 1,698 | 3,461 | 2,973 |
| | \$150 + | 7,845 | 5,909 | 6,178 | 5,000 | 3,501 |
| | Total | 10,143 | 8,897 | 9,964 | 9,802 | 7,862 |

Example 3:

This example shows a network carrier's response to low-fare entry into a 450-mile city-pair market. During the first two quarters of service by the new entrant the established carrier did not increase its sales of low-fare seats, and while its traffic declined some compared with the same quarter of the previous year, its revenue changed very little. However, during the third quarter of 1996 the established carrier greatly expanded its capacity and increased the number of seats it sold compared to the previous year by almost half. Because the vast majority of the seats sold that quarter were at extremely low fares, the established carrier's revenue dropped by about one-third. Following the new entrant's exit from the market the next quarter, the established carrier sold fewer seats at low fares than it had prior to the new entrant's arrival, and resumed selling a large proportion of its tickets at even more expensive fare levels.

The established carrier's average fares of about \$190 before entry by the low-fare airline rose to just under \$250 two quarters after the new entrant departed the market. The established carrier charged an average fare of only \$80 during the third quarter of 1996, when the new entrant was a competitior.

| Passengers | | 1st Qtr 1996 | 2nd Qtr 1996 | 3rd Qtr 1996 | 4th Qtr 1996 | 1st Qtr 1997 |
|------------------------|-------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| New Entrant | \$50-\$75 | 11,770 | 18,470 | 11,990 | 1 | - |
| Network Carrier | \$50-\$75 | 1,220 | 1,360 | 49,760 | 27,100 | 910 |
| | \$325-\$350 | 10,730 | 12,890 | 710 | 1,380 | 3,130 |
| | \$375-\$400 | 400 | 430 | 690 | 5,110 | 12,260 |
| | Total | 31,960 | 43,520 | 67,060 | 62,450 | 36,670 |
| % Change-Previous Year | | (15)% | (6)% | 48% | 38% | 15% |

| Revenue (000s) | | 1st Qtr 1996 | 2nd Qtr 1996 | 3rd Qtr 1996 | 4th Qtr 1996 | 1st Qtr 1997 |
|------------------------|--------------------------|--------------------|--------------------|------------------|---------------------|-----------------|
| Network Carrier | \$50-\$75 \$325-\$350 | 84 3,606 | 88 4,408 | 3,085 242 | 1,874 467 | 57 1,059 |
| | \$375-\$400 | 155 | 169 | 265 | 1,967 | 4,734 |
| | Total | 7,356 | 8,951 | 5,607 | 9,087 | 9,093 |
| % Change-Previous Year | | 3% | (4)% | (35)% | 4% | 24% |

Example 4:

In this example, a low-fare carrier entered a city-pair market served by two established carriers. Before low-fare new entry, a very large proportion of passengers for both of the established airlines paid very high prices, which accounted for an even larger proportion of their respective local revenues. By the second quarter after low-fare entry, the established carriers sold very large numbers of seats at low fares. As a consequence of doing this, they sold virtually no seats at the high fares they charged before new entry, and while the number of local passengers they each carried increased dramatically, their revenues did not. Each of the established carrier's revenues declined sharply before they returned to their pre-new entrant practice of selling large numbers of seats at high prices.

| | One-Way | 4 th Qtr | 1 st Qtr | 2 nd Qtr | 3 rd Qtr | 1 st Qtr |
|--------------------------|--------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Passengers | Fare | 1995 | 1996 | 1996 | 1996 | 1997 |
| New Entrant | Under \$100 | - | 9,100 | 8,460 | - | - |
| | Total | - | 9,120 | 8,490 | - | - |
| | | | | | | |
| Network Carrier 1 | Under \$100 | 2,420 | 8,840 | 16,990 | 21,320 | 6,180 |
| | \$226 - \$300 | 17,600 | 14,090 | 2,700 | 750 | 19,680 |
| | Total | 24,070 | 28,180 | 31,890 | 31,110 | 31,280 |
| | | | | | | |
| Network Carrier 2 | Under \$100 | 1,700 | 7,240 | 22,060 | 14,860 | 4,710 |
| | \$226 - \$300 | 7,030 | 4,740 | 420 | 330 | 9,860 |
| | Total | 10,740 | 15,490 | 28,310 | 21,380 | 17,380 |
| | | | | | | |

| | One-Way | 4 th Qtr | 1 st Qtr | 2 nd Qtr | 3 rd Qtr | 1 st Qtr |
|-------------------|--------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Revenue (000) | Fare | 1995 | 1996 | 1996 | 1996 | 1997 |
| Network Carrier 1 | Under \$100 | 169 | 609 | 1,132 | 1,551 | 383 |
| | \$226 - \$300 | 4,709 | 3,601 | 658 | 191 | 5,285 |
| | Total | 5,579 | 5,077 | 3,688 | 2,953 | 6,742 |
| | | | | | | |
| Network Carrier 2 | Under \$100 | 110 | 469 | 1,415 | 964 | 273 |
| | \$226 - \$300 | 1,879 | 1,216 | 105 | 86 | 2,626 |
| | Total | 2,369 | 2,255 | 2,320 | 1,855 | 3,461 |
| | | | | | | |